

Think of the best customer you've ever had – the one that thought you were really wonderful and who was a joy to work for. Use them as the template to complete this profile.

The product/service you are offering (just one):

Industry:

What kind of clients do they have?:



Number of staff:

Approximate annual turnover:

Geographic location:

Personal style (e.g. sales mover and shaker, financial wizard, people developer)

Gender:

Age:

Name:

What do they read?

What are their hobbies?





## How can you help them?

Their biggest problems:

What is their most common excuse for not buying your service/product?

How can you fix their problems?

What kind of results will they get?

